



Thank you to everyone who attended our first 'Let's talk Housing' Swindon events earlier this week.

At the events in Park Library and West Swindon Library, (10 and 11 June) tenants were invited to speak to councillors and provide feedback on how the Council can make improvements to its housing services.

If you're a tenant living in a council-owned property, there is still time to attend the remaining event at Central Community Centre in Emlyn Square tomorrow (14 June) from 11am to 1pm.

Sign-up for the event [on our website](#), or speak to your local housing officer. Please note, the event on the 17 June is full and there are no further places.

Turning barbershops into safe spaces for mental health



Delivered in partnership with Swindon and Gloucestershire Mind and PAPYRUS Prevention of Young Suicide, barbers can now sign up for free mental health training. The training will take place

on Monday, 23 June, from 10am to 2pm (with lunch included), at Swindon Town Community Foundation (SN1 2EE).

The purpose is to help barbers recognise the signs of mental distress, use supportive language and signpost customers to further help if needed.

Barbers interested in the training can [sign-up online](#) or [email the team](#).

What face-to-face support is available from the Council?



Most resident enquiries can now be dealt with easily [online](#), by [telephone](#) or by visiting our Customer Service area at Central Library in Regent Circus where staff can help with the following:

- Using the self-service touchscreens to:
 - pay rent
 - bid for council housing
 - request a housing repair
 - apply for a resident parking permit
- Applying for, or renewing, a Blue Badge or Concessionary Travel pass
- Booking a one-to-one appointment for help to complete a form
- Calling the Council Tax team using a dedicated phone line for help with your query
- Signposting to other support services where you have specific enquiries
- Collecting parking permits and waste barrier passes

More council staff are now based at Central Library and they are available to help Monday to Friday from 10am until 5pm.

For support with homelessness or a housing emergency, residents can meet in person with our Homeless Prevention Services team based at Wat Tyler West. The team can be found via a dedicated entrance off Beckhampton Street (9am-4pm on Tuesday, Thursday, Friday and 12.30pm-4pm on Wednesday). Meanwhile, residents will need to visit the Civic Offices for:

- appointments with Swindon Register Office
- posting documents using the letterbox outside the building



The first ever [Wiltshire Climate and Environment Summit for Wiltshire and Swindon](#) is taking place over two days next week in Trowbridge.

On Saturday, 21 June, a Community Day will bring together residents and local organisations to share resources and approaches to accelerate their progress towards net zero.

It will include talks from leading speakers, open panel discussions and displays showcasing the work of community organisations. [Find out more and book your ticket](#)

Council recognises excellence in local building industry



The £33.5m urgent and emergency care expansion at the Great Western Hospital was one of the winners at this year's Swindon Building Control Local Building Excellence Awards.

Swindon Mayor, Councillor Fay Howard, handed out awards in 12 categories from small extensions to large housing developments. And £200 was raised during the evening for the Mayor's two charities, The Harbour Project and Wiltshire Treehouse.

Details of all the winners and those that were highly commended can be found on the [Council's website](#).

Work progressing at Carriage Works



The latest phase of regeneration at the historic Carriage Works began in April, with new roof slating installed before glazing and windows are added.

Once complete, contractor, Nationwide Engineering, will convert the four units so they are ready for an incoming organisation to configure as they see fit.

This could include high quality office space, research and development, educational spaces or digital and creative work areas. [Read more here](#).

Have your say on dog fouling in parks



You can share your views on a proposed renewal of a Public Spaces Protection Order (PSPO) which, if approved, would enable council officers and other partner agencies to continue to issue Fixed Penalty Notices to people who let their dogs foul and then fail to clear up after their pets. This will also include those that allow their dogs into enclosed children's play areas.

Have your say by [filling in the survey](#) on our website.

You can also [read the PSPO](#) for Lydiard Park, which outlines the order to make sure dogs are kept on a lead while at the park.

EVENTS

