

Our ref: A419/A417 Stakeholder Comms

Sarah Lewis,
Service Delivery Manager – A419 /
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16th October 2025

Dear Occupier

Transfer of responsibilities on the A419 / A417

I am writing to inform you of an upcoming change in the management of the A419 / A417. Currently, this route is managed and maintained under a Design, Build, Finance, Operate (DBFO) concession. On 30th March 2026, our contract with the DBFO Company will come to an end.

From that date, the responsibility for the day-to-day operation, maintenance, and renewal of the route will transfer to National Highways. To effectively manage this transition, we will be integrating the route into our regional approach.

From your perspective, there is unlikely to be any significant change. The duties currently performed by the DBFO Company will simply transfer to National Highways. We may, in turn, contract out some activities, particularly works. This means that from 1st April 2026, National Highways will become your primary point of contact for items such as incidents, litter, highway defects, abnormal loads, and roadspace booking. We will provide you with the relevant operational contact details closer to the transfer date to ensure a seamless transition.

In preparation for the transfer, the DBFO Company have been undertaking a programme of works to ensure that the assets meet contractual requirements. This will involve roadworks along the route at various times. As always, these works will be planned to minimise disruption.

I would be grateful if you would please confirm if you are still interested in receiving information from National Highways. Notifications will come in the form of a postcard containing relevant closure information.

If you have any questions regarding the above, please do not hesitate to contact the National Highways team using the details at the top of this letter or email me at Sarah.Lewis@nationalhighways.co.uk

Yours sincerely

Sarah Lewis,
Service Delivery Manager – A419 / A417 DBFO Departments Representative

Email: Sarah.Lewis@nationalhighways.co.uk