

Terms and Conditions for the use of Taunton Town Council pitches



Introduction

The following terms and conditions have been prepared to help you to reserve one of the Taunton Town Council pitches and understand what is expected by making that booking.

Bookings

1. A booking for a pitch within one of our parks can be made by anyone wishing to play either as club through the season or as an ad-hoc booking.
2. A provisional booking can be made by emailing, info@taunton-tc.gov.uk and confirmation will be received that the booking is accepted
3. If a pitch is needed for a game at the weekend and pitch linings are needed then bookings are accepted up to 12 noon on the Tuesday preceding the match. This is in order that the pitch linings can be undertaken prior to the Saturday of the match.
4. If pitch linings are needed at other times beyond a Saturday, please contact info@taunton-tc.gov.uk to confirm that the Council will be able to undertake the request.
5. Training sessions also need to be booked.
6. The Council will accept block bookings for a pitch if a club wishes to book for a season for example. If this is a consideration please contact the Council to confirm the pitch required, dates, timings and from this we can confirm if we accept the booking, and will provide confirmation of how the bookings will be invoiced.

Cancellation of a booking

Cancellation by the Council

The Council will inspect the pitches on a weekly basis to ensure that the pitch remains playable. If there are any concerns that have the potential to become a health and safety risk including the impacts of the weather, then the Operations Lead will determine whether the pitch booking(s) can go ahead over the next 7 days.

Where the Lead officer deems that the pitch is unsafe or the weather has made the pitch unplayable, the booking for the particular day will be cancelled and if monies have been paid to secure that booking, then a refund for the full payment will be issued.

Referee cancellation

If the referee cancels the game, it is the responsibility of the person who booked the pitch to let us know by midday of the Monday following the match. If there is no notification, then the Council reserves the right to continue to charge the fees for the missed match.

Cancellations for other reasons

If a team wishes to cancel a pitch for whatever reason, the council will consider a refund but the notification of cancellation will determine if a refund should be made, for example if the Council has already lined the pitch in readiness for the match.

Use of the pavilions and pitches

The users of the pitches will be responsible for bring with them their own nets and any other necessary equipment on match days.

Each club is issued with a fob to access the changing facilities. The clubs take responsibility for the fob and how and who uses it. If there is an issue with a fob that needs to be reported and the Council will investigate what has arisen, and if needs be will issue a replacement fob.

Two changing rooms will be allocated for each game, for each team, which are for the use by the teams booking that pitch only. Players are asked to remove their boots before entering the pavilion and not to use any of the facilities to clean boots or

Additional fees

The Council works hard to maintain and provide pitches for use. However if the following is found, the Council will either invoice for any additional costs or withdrawal the use of the pitch:

1. Loss of key fob replacement charge – an additional charge of will be made of £15
2. If Taunton Town Council staff find that the changing rooms have been left in an unacceptable condition, that could make them unusable by the next team, then an additional cleaning costs charge will be made of £75.
3. If the Council finds that a person or club has not been paying the required fees, the Council reserves the right to suspend use of the facility until such time as the payments are brought up to date. Additional fees may be added.

Invoicing

All leagues will be invoiced directly to the league secretaries. Invoices will be issued in accordance with the agreements reached with each club, either per match, or monthly for the games played.

Safeguarding and behaviour expectations

The Council will expect teams to:

1. Show respect to staff, referees and other users
2. Not use abusive language
3. Supervise children and young people
4. Comply with the relevant league/FA safeguarding rules.

Additional information

If there are problems encountered with your booking please ensure that you let the Council know, using info@taunton-tc.gov.uk or call 01823 793637.

If a team knows that other teams are using our pitches but not paying for them, then they can contact the council either by email or by phone, to let the Council know who is using the pitch. This information will be treated in confidence and the Council will work to ensure that any team identified is contacted and made aware of the costs to use the pitch and will be billed for use.

Issues and problems

If any team member notices an issue or a problem that needs to be resolved, please notify the council using, info@taunton-tc.gov.uk or ring 01823 793637.