



1. **Contract:** Our acceptance of your booking will take place when we email you to accept it, at which point a contract is formed between you and us.
2. **Cancellation:** We reserve our right to cancel your booking and any future bookings with us if we are refused authority for payment or reasonably believe that payment will be refused at any stage.

Any bookings cancelled with less than 2 months' notice will not be eligible for a refund under any circumstances. We may cancel your booking at any time, in which case we may be able to refund your booking payment, depending on the circumstances, however we will not be liable for any costs, expenses or losses arising from such amendment or cancellation. A non-refundable 3% administration fee does apply to all bookings.

We may amend all or part of your booking at any time, including the movement of pitches or courts.

3. **Price:** The price of each booking will be as previously quoted at the time the payment for your booking is processed.
4. King's Park Sports users/responsible persons* are responsible for their own safety and assume all liability if any injuries should occur to staff or persons in their care. NAYC ACUK LTD accept no liability for any damage or accidents caused to any user of the facility.

NAYC ACUK LTD equipment must not be moved by anyone other than NAYC ACUK LTD staff. NAYC ACUK LTD accept no liability for injury, accidents or breakages for mis-use of equipment.

*Any person making and paying for a booking assumes the role of a responsible person.

5. The times of the bookings include set up and take down. Users must be off pitch/court by the end of their booking time to enable the next booking to go ahead.
6. Ball games are not permitted anywhere outside of the pitches/courts.
7. All players/centre users must behave in a respectful manner towards each other, NAYC ACUK LTD staff and NAYC ACUK LTD facilities. NAYC ACUK LTD reserve the right to ask anyone to leave in the event of unruly or threatening behaviour.

NAYC ACUK LTD**Terms and Conditions**

8. Players/centre users will be liable for any breakages/damages caused to King's Park facilities.
9. No alcohol is to be consumed on the premises, or anywhere on the King's Park site, at any time. We have a zero-tolerance alcohol policy, and anyone found consuming alcohol will be asked to leave and their booking terminated.
10. The Centre accepts no responsibility for loss of or damage to possessions/valuables.
11. Appropriate footwear/clothing for the selected activity must be worn at all times. Management reserve the right to deem what's appropriate or inappropriate. OUTDOOR PITCHES: No studs/moulds/blades to be worn at any time. NAYC ACUK LTD Online Booking Terms & Conditions.
12. Any food or drink consumed on the pitch/courts must be tidied and cleared up by the end of the session.
13. All under 16s must be supervised by a responsible adult.