



Arena/Venue Hire Terms and Conditions

Effective Date: 1st September 2025

Address: Broads Equestrian Centre, Beccles Road, Barnby, Beccle, NR34 7QN

Contact: info@broadsequestrian.co.uk

1. General

These Terms and Conditions ("T&Cs;") apply to all individuals, groups, clubs, or organisations ("the Hirer") who hire or use the indoor or outdoor riding arenas ("the Facility") at Broads Equestrian Centre.

By booking or using the Facility, the Hirer agrees to be bound by these T&Cs.; Broads Equestrian Centre reserves the right to amend these T&Cs; at any time. The latest version will always be available upon request or on our website.

2. Booking & Payment

All bookings must be made in advance via phone/email/online system.

Payment must be made in full at the time of booking unless otherwise agreed in writing.

Bookings are non-transferable without prior consent.

3. Cancellations

More than 48 hours' notice – full refund or credit.

24–48 hours' notice – 50% refund or credit.

Less than 24 hours' notice or no-show – no refund.

Broads Equestrian Centre reserves the right to cancel or reschedule bookings due to unforeseen circumstances (e.g., unsafe weather, maintenance). In such cases, a full refund or alternative date will be offered.

4. Arena Use

The Facility must only be used for its intended purpose (horse riding, horse/dog training, or equestrian activity).

The Hirer is responsible for the conduct of all riders, grooms, and spectators.

No instruction, coaching, or commercial activity may take place without prior approval from Broads Equestrian Centre. Dogs must be kept on a lead at all times and smoking or vaping is strictly prohibited.

Arena lights (if applicable) must be turned off after use unless otherwise agreed.

5. Safety & Supervision

All riders must wear a correctly fitted riding hat (BHS/BEF standards) and suitable footwear.

The Hirer is responsible for ensuring all riders are competent and horses are suitable.

All accidents, injuries, or damage must be reported to Broads Equestrian Centre immediately.

Children under 18 must be supervised.

CCTV is in operation throughout the premises for safety and security.

6. Insurance & Liability

The Hirer must hold public liability insurance covering use of the Facility and provide evidence on request.



Broads Equestrian Centre accepts no responsibility for any injury, loss, or damage to persons, horses, or property except where caused by proven negligence.

Horses must be healthy and vaccinated before entry.

Vehicles, trailers, and horseboxes are parked at the owner's risk.

7. Care of the Facility

The Hirer must leave the arena clean and tidy.

All droppings must be collected and disposed of properly. Failure to do so could result in a financial penalty to recoup lost time of Broads Equestrian Centre team members to rectify.

Any damage must be reported immediately.

Arena equipment must be returned to its original position after use.

All gates must be closed immediately after passing through.

8. Weather Conditions

Outdoor arena use may be suspended during adverse weather (e.g., frozen or waterlogged surfaces).

The Hirer will be offered an alternative date or credit.

9. Conduct & Behaviour

Abusive, aggressive, or unsafe behaviour will not be tolerated and may result in termination of the session without refund.

All users must respect other arena users and neighbours.

10. Data Protection

Any personal data provided will be handled in accordance with UK GDPR and the Data Protection Act 2018.

CCTV is in operation for safety, crime prevention, and property protection.

Footage is stored securely and not shared except as required by law.

11. Acceptance

By booking or entering the Facility, the Hirer acknowledges they have read, understood, and agreed to these Terms & Conditions.