



Broads Equestrian Centre – Arena & Venue Hire Terms and Conditions

Effective Date: 29th March 2026

Address: Broads Equestrian Centre, Beccles Road, Barnby, Beccles, NR34 7QN

Contact: info@broadsequestrian.co.uk

1. General

These Terms and Conditions (“T&Cs”) apply to all individuals, groups, clubs, or organisations (“the Hirer”) who hire or use the indoor or outdoor riding arenas, jump course, and associated facilities (“the Facility”) at Broads Equestrian Centre.

By booking or using the Facility, the Hirer agrees to be bound by these T&Cs.

Broads Equestrian Centre reserves the right to amend these T&Cs at any time. The latest version will be available upon request or via our website.

2. Booking & Payment

All bookings must be made in advance via phone, email, or the online booking system.

Payment must be made in full at the time of booking unless otherwise agreed in writing.

Bookings are non-transferable without prior consent.

3. Cancellations

- More than 48 hours’ notice – full refund or credit
- 24–48 hours’ notice – 50% refund or credit
- Less than 24 hours’ notice or no-show – no refund

Broads Equestrian Centre reserves the right to cancel or reschedule bookings due to unforeseen circumstances (including unsafe weather or maintenance). A full refund or alternative date will be offered where applicable.

4. Arena & Facility Use

The Facility must only be used for its intended purpose, including equestrian activities such as flatwork, jumping, and training.

The Hirer is responsible for the conduct and behaviour of all riders, handlers, spectators, and any persons attending under their booking.

No instruction, coaching, or commercial activity may take place without prior written approval.

Dogs must be kept on a lead at all times. Smoking and vaping are strictly prohibited.

Arena lights must be turned off after use unless otherwise agreed.

5. Safety & Supervision

All riders must wear a correctly fitted riding hat meeting current BHS/BEF safety standards and suitable footwear.

Body protectors are strongly recommended when using jumps or obstacles.

The Hirer is responsible for ensuring all riders are competent and that horses are suitable for the intended activity.

Children under the age of 18 must be supervised at all times.



All accidents, injuries, or damage must be reported immediately.
CCTV is in operation throughout the premises for safety and security purposes.

6. Insurance & Liability

The Hirer must hold valid public liability insurance covering their use of the Facility and provide evidence upon request.

Vehicles, trailers, and horseboxes are parked entirely at the owner's risk.

7. Care of the Facility

The Hirer must leave the Facility clean and tidy.

All droppings must be removed and disposed of appropriately. Failure to do so may result in additional charges.

Any damage must be reported immediately and may be chargeable.

Arena equipment must be returned to its original position after use.

All gates must be closed immediately after passing through.

8. Weather Conditions

Use of outdoor facilities may be suspended during adverse weather conditions (including frozen, waterlogged, or unsafe surfaces).

An alternative date or credit will be offered where applicable.

9. Conduct & Behaviour

Abusive, aggressive, or unsafe behaviour will not be tolerated.

Broads Equestrian Centre reserves the right to terminate any session without refund where behaviour is deemed unsafe or inappropriate.

All users must show respect to other users, staff, and neighbouring properties.

10. Data Protection

All personal data will be handled in accordance with UK GDPR and the Data Protection Act 2018.

CCTV is in operation for safety, crime prevention, and property protection. Footage is stored securely and only shared where required by law.

11. Acceptance

By booking, entering, or using the Facility, the Hirer confirms that they have read, understood, and agree to be bound by these Terms and Conditions.

12. Risk Acknowledgement, Disclaimer & Limitation of Liability

Horse riding and equestrian activities, including the use of jumps and obstacles, are inherently dangerous and involve a risk of serious injury or death to riders, handlers, spectators, and horses.



By using the Facility, the Hirer acknowledges and accepts these risks and agrees that all activities are undertaken entirely at their own risk.

The Hirer is solely responsible for:

- assessing the suitability of the Facility, surface, jumps, and equipment;
- determining their own competence and that of their horse;
- selecting appropriate fences, heights, and activities.

All jumps, obstacles, and equipment are used entirely at the Hirer's own risk. The Hirer must check all equipment prior to use and ensure it is safe and suitable.

To the fullest extent permitted by law, Broads Equestrian Centre shall not be liable for:

- any injury, loss, or damage to persons or horses;
- any loss or damage to property, vehicles, or equipment;
- any indirect or consequential loss, including loss of earnings or veterinary costs; arising from use of the Facility.

Nothing in these Terms and Conditions excludes or limits liability for death or personal injury caused by negligence, fraud, or any other liability which cannot be excluded or limited by law. The Hirer agrees to indemnify and hold harmless Broads Equestrian Centre, its owners, employees, and representatives against any claims, demands, losses, damages, or legal proceedings arising from their use of the Facility or breach of these Terms.