

Accessibility Statement for bilbrough.org.uk

This accessibility statement applies to the website <https://bilbrough.org.uk>

This website is operated jointly by:

- **Bilbrough Parish Council** (a public authority)
- **Bilbrough Village Hall** (a registered charity)

Content on this website is provided on behalf of both organisations. Each organisation is responsible for its own content, but accessibility compliance is managed jointly for this website.

Our commitment to accessibility

We are committed to making this website accessible and usable for as many people as possible, regardless of ability or technology.

This means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using a keyboard or speech-recognition software
- Listen to most of the website using a screen reader
- Access information in a clear and understandable way

We aim to make our website as inclusive and user-friendly as possible.

Legal position

Bilbrough Parish Council

Bilbrough Parish Council is a public authority and is required to comply with the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018. This means the Parish Council must ensure that its content meets WCAG 2.2 AA accessibility standards, where reasonably practicable.

Bilbrough Village Hall

Bilbrough Village Hall is a registered charity and is not legally required to comply with the Public Sector Accessibility Regulations. However, the Village Hall is committed to meeting the same WCAG 2.2 AA accessibility standards as good practice and in line with equality and inclusion principles.

How accessible this website is

We aim for this website to be compliant with **Web Content Accessibility Guidelines (WCAG) version 2.2 level AA**.

Some parts of this website may not yet be fully accessible, including:

- Some PDF or Word documents that may not be fully compatible with screen readers
- Older content that may not have been created with accessibility in mind

- Third-party systems such as the online hall booking system provided by **LemonBooking**
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We are actively working to improve accessibility where issues are identified.

Third-party services

We use **LemonBooking** to provide our online booking system. While we do our best to ensure accessibility, we do not have full control over the accessibility of third-party systems.

If you experience any difficulties using the booking system, please contact us and we will provide an alternative way to book.

What to do if you cannot access something

If you need information on this website in a different format (such as accessible PDF, large print, easy-read, audio recording or braille), or if you are having trouble using any part of the site, please contact us:

Email: bookings@bilbrough.org.uk
(or Parish Council Clerk email if you prefer)

We will consider your request and aim to respond within 10 working days.

Reporting accessibility problems

If you find any problems not listed on this page or think we are not meeting accessibility requirements, please contact us using the details above.

We welcome feedback and use it to improve the site.

Enforcement

If you are not satisfied with our response and your concern relates to Parish Council content, you can contact the **Equality Advisory and Support Service (EASS)**, which enforces accessibility regulations for public sector bodies.

<https://www.equalityadvisoryservice.com>

Statement preparation

This statement was prepared on **11 January 2026**.

It will be reviewed annually and whenever significant changes are made to the website.